



PrimeProbe3+ USB Driver Installation

Quick Reference Guide – IXD-752-QRG-044/4.0

9 November 2020

The PrimeProbe3+ drivers are installed using the file M5DriverInstall v1.0.0.9 or later. This file needs to be Run as Administrator. To do this Right Click on the file and select Run as Administrator.



🕴 M5 driver installer						-	×
Ver.: 1.0.0.9	PRIMAYER\barbara.hathaway (Administrator) Welcome to M5 driver installer!						
	Installer	Device Manager	Connection	Proxy	USB raw	Uninstall	
Microsoft Windows 10 Pro 64 bit 6.2.9200.0 English (United Kingdom)				Install		Cancel	

Plug the PP3+ into the USB socket and select Install (in some instances it may auto install). Wait until the installer shows that the driver is installed successfully. The installer may request that the USB cable is unplugged and reattached.

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M5 driver installer						_		×
Ver.: 1.0.0.9	PRIMAYER\barbara.hathaway (Administrator) Welcome to M5 driver installer!							
	Installer	Device Manager	Connection	Proxy	USB raw	Uninstal		
-	Found Found Found Found Found Waiting Found	Found port instaled; 2/6 : COM12 [VID_0403 PID_7018] Found port instaled: 3/6 : COM17 [VID_0403 PID_7018] Found port instaled: 4/6 : COM15 [VID_0403 PID_7018] Found port instaled: 5/6 : COM14 [VID_0403 PID_7018] Found port instaled: 6/6 : COM13 [VID_0403 PID_7018] Waiting for plugging M5 USB Found port plugged: COM15						
Microsoft Windows 10 Pro 64 bit 6.2.9200.0 English (Unted Kingdom)	M5 dev	ice driver already i	nstalled on C	OM15!				
				Instal		Cancel		

PrimeWorks v1.7.6 or later can now be used to successfully communicate and setup the PP3+.

In some circumstances an older PP3+ driver may have been installed by an earlier instance of PrimeWorks. To remove these older drivers, select the Device Manager tab in the M5 Driver Installer.

🕴 MS driver installer	-		×					
Ver.: 1.0.0.9	PRUMAYERIbarbara.hathaway (Administrator) Welcome to M5 driver installer!							
	Installer Device Manager Connection Proxy USB raw Uninstall							
		Ø						
	+C+ WV252-HW01 (PID:7018, LowSpeed)							
	ii−> Nodem M5:							
	비금 (3) CON15: M54.5-MDM #4, [19200] Vers.:1.1.0.0							
Monardt Windows 10 Pm 64	입습 (6) CON16: MS-LS-MDM #3, [19200] Vers.:1.1.0.D							
bit 6.2.5200.0 English (United Kingdom)								
	Install Cancel							

In turn select each Modem under the Modem M5 list and press the Uninstall Modem button that appears.

Select the COM port under the Port M5 list and press the Uninstall button that appears. Once all the Device Manager list has been removed, install the correct up to date drivers as above.

Please note that the PP3+ will need to have a separate driver install for each USB socket on the PC (including any USB hub). Simply plug the PP3+ into all the USB ports which will be used with the PP3+ and follow the installation procedure.